



# Resolutions

Managed Services Provider

## Managed Data Protection from Resolutions MSP.

Resolutions provide the entire infrastructure necessary to power your cloud backup service via our global partner datacentre grid, with 10 datacentre around the world in the USA, Asia and Europe.

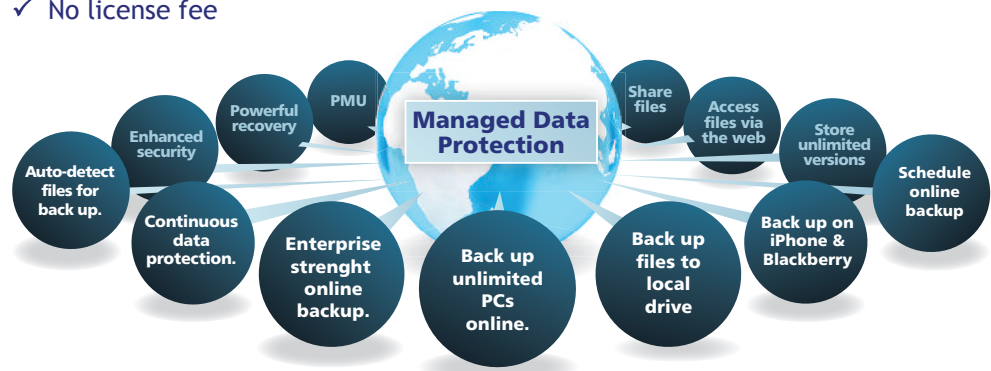
### Business Benefits of Managed Data Protection

#### Customer Benefits:

- ✓ Simple, safe and secure
- ✓ Unlimited versions & powerful recovery
- ✓ Saves every back up archive
- ✓ Global roaming file access
- ✓ Access files from mobile devices
- ✓ Unlimited computers
- ✓ No license fee

#### Your Benefits

- ✓ Recurring revenue base
- ✓ Industry leading technology
- ✓ Customised reseller portal
- ✓ Supporting sales literature provided
- ✓ Tier one support



**Back up unlimited PCs online:** Customers can back up as many PCs as they need using just one account, so there's no need to juggle multiple accounts making it easier to manage the whole process. This is also the most affordable way to back up your customers business data as we do not charge a separate amount for each PC.

**Access files on the web:** Backed up data can be accessed from any browser, as the data is being backed up to our cloud. Your customer can access data anywhere in the world by simply going online so they'll never be without a critical file again.

**Share your files:** Any of the files that are backed up can be easily shared - all that is required is an email address. A large attachment will never bounce again; users can select as many files as they'd like to share with friends and colleagues; and users can share photos or videos with ease.

**Continuous data protection:** Our detection feature means data is backed up instantly once modified on any PC on your customers account. When they need to access the file, whether it be from another PC or share it with a colleague, the latest version is always available.

Contact us for your 15 day free trial, email [partners@resolutionsmsp.co.uk](mailto:partners@resolutionsmsp.co.uk)

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## Business Benefits Continued:

**Auto-detect which files to back up:** With our File Select feature, customers can specify what type of files to back up. They can select picture, movie or document files, or anything else. File Select makes sure the right data is protected in the simplest way possible.

**Back up on iPhone and BlackBerry:** Users can access all of their files anytime, anywhere from their mobile devices. Our iPhone and Blackberry features keep their important files accessible when needed.

**Back up files to a local drive:** With our local backup system, customers can back up their important files securely to an external USB drive, local network location, USB stick, iPod or any other local medium, with encryption for additional protection.

**Store unlimited versions:** Users can keep an unlimited version history of all their files - your customers can even roll back to last year's tax records if they wished.

**Powerful recovery:** We keep an unlimited version history of all user files, allowing your customers to roll back to any version of any file. Our time machine feature enables users to go back to the date they wish to recover that snapshot of files or versions.

**Enterprise strength online back up:** Our compression system only backs up the files users change, meaning only changed 1's and 0's are transferred. On a 500 MB database (MYOB/Intuit/Turbo Tax), the daily transfer can be as small as 5KB. As our transfer system is enterprise grade, large file transfers are resumed at the KB of interruption and do not start at the beginning like other online backup systems.

**Schedule online back up:** Customers have the flexibility to schedule instant, hourly, daily, weekly or monthly back ups. Instead of running constantly, taking up valuable CPU/RAM resource like many other online backup systems, our solution runs when users schedule it, keeping their PC resource safe with optimum performance.

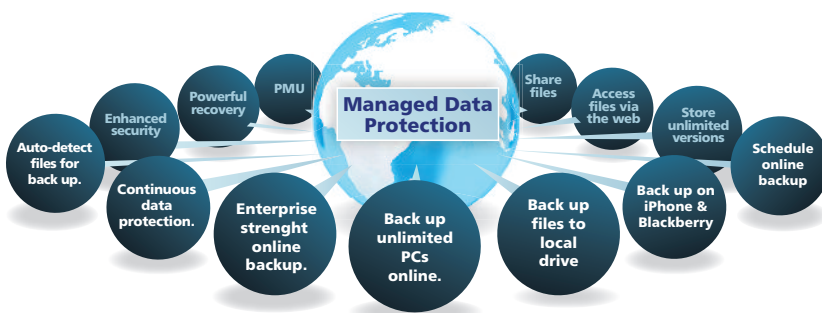
**Physical Media Upload (PMU):** If your customers have over 50GB of data to backup, the initial session can take days even with a fast internet connection. However, our exclusive PMU technology lets you "seed" our backup by sending the encrypted data on an external hard disk. Alternatively, we can send a hard disk overnight and you can copy the backups to a disk. After that, just the files users change will be transferred, meaning their daily backup takes just minutes.

**Enhanced security:** Our system ensures complete privacy protection, using a three-tiered encryption system that encrypts data on the user's computer in transit and finally when at rest in storage. Users can opt to use our UltraSafe™ feature, an encryption process that protects their data stored on the server even from our engineers. Only the user who put it there can ever access the data. Unlike other online backup companies where data is neither encrypted nor stored as encrypted data, we can prevent even employees of the company from accessing stored data.

**IT is the backbone of  
any business.**

**Contact us today to  
see how it can be  
delivered more  
effectively, securely  
& at reduced costs.**

**Email partners@  
resolutionsmsp.co.uk**



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