



**Resolutions**

Managed Services Provider

## ResolutionsMSP Managed Security Platform™ Managed Endpoint Security

### Resolutionsmsp

Comprehensive SaaS Managed  
Endpoint Security.

Hands off Security  
incorporating global  
reporting and policy based  
end user management for  
businesses.



**Innovative Hands-Off Technology™ for Ease-of-Use:** ResolutionsMSP offers proactive anti-malware protection for endpoints. Signature files are updated continuously and automatically. ResolutionsMSP' Hands-Off Technology™ combines ease of use in a single point of management with constantly updated malware signatures.

**Easy to use, easy to maintain:** Its Web console allows remote security management at anytime from anywhere. Installation is simple and can be performed remotely from a single central point. The solution requires no investment in infrastructure or specialized personnel, as everything is hosted by ResolutionsMSP.

**Monitoring and reports:** ResolutionsMSP offers on-demand and scheduled scanning, with results that can be monitored in real time. Reports can be configured to offer a variety of information relative to detection and protection status, which can be exported to a range of formats and sent automatically via email.

**Delegation to a service provider:** The endpoint protection Web console enables service providers to manage all clients centrally and effectively. This ensures that companies can outsource security management to specialized service providers.

**Automatic Installation:** Administrators can remotely install the ResolutionsMSP client to the company from one computer, enabling global protection without installing additional servers or engaging in the time consuming task of going from desktop to desktop to install each client individually.



Managed Services Provider

**Intelligent Bandwidth Management:** Hands-Off Technology™ decreases network bandwidth requirements by allowing client computers to find updates on a local network. Not only does this allow updating behind the firewall, but it also reduces network traffic over the Internet.

**Profile-based detection:** Different policies or protection profiles can be assigned to different users, groups of users or domains according to the organization needs and saving administrator time.

### Reseller Portal:

Last Name	First Name	Email	Company	Phone
Abraham				
Cooper				
Draper				
Evans				
Lewis				
Pilley				
Savam				
West				
Wood				

### Customer Portal:

### Key Benefits:

#### Robust Protection

- Proactive anti-malware protection for endpoints and servers
- Signature files are constantly and automatically updated, via Collective intelligence
- Protection against botnets, browser exploits, phishing attacks, cross-site scripting and
- other advanced Web 2.0 attacks

#### Minimised costs and reduced resource consumption

- No upfront capital investment for on-premise software or hardware, and no specialized personnel are required, as everything is hosted in the cloud
- The solution uses technologies that optimize resource and bandwidth consumption during updates

#### Easy to install, use and maintain

- Security is managed and maintained from an intuitive Web console
- Allows centralized monitoring of all endpoints and servers
- Installation is effortless and can be done remotely from a single, central point

Monday 2, August 2010 Welcome JR - Logout

ResolutionsMSP Security Simplified

MY ACCOUNT SECURITY CENTER SUPPORT VIRUS INFO

### My Account

Below is a list of your subscriptions and their details.

PRODUCT	LICENSE TYPE	EXPIRES (GMT)	NODES
Anti-CyberCrime™	Licensed - New Customer	5/14/2011	25

(Please disable any third party pop-up blocking software before installing.)  
 (Manage your ResolutionsMSP products.)  
 (Delegate administrative tasks by creating administrators with different access rights.)

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ResolutionsMSP Security Simplified

MY ACCOUNT SECURITY CENTER SUPPORT VIRUS INFO

### Policy Editor

SELECT A POLICY: [DEFAULT POLICY]

SUMMARY GENERAL AGENT ANTIVIRUS SCHEDULER GROUPS REPORTS

Policy Name: [Default Policy]

Use Proxy for Internet Access: NO

Display System Tray Icon: Display

Agent Update Interval: 6 hr

Agent Upload Interval: 32 min

Distributed Server File Sharing: ON

Distributed Server Internet Sharing: ON

On-access State: ON

Display Enable or Disable On-access: ON

On-access Scan Compressed Files: OFF

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MY ACCOUNT SECURITY CENTER SUPPORT VIRUS INFO

### Coverage Report

VIEW: [----- DISPLAY ALL -----] FILTER BY: [----- NO FILTER -----]

SEARCH FOR COMPUTER: (use \* for wildcard)

Current update coverage

11 outdated nodes, 44%  
9 up to date nodes, 36%  
5 mid dated nodes, 20%

LIST OF ALL COMPUTERS

GO TO PAGE: 1 OF 2  SHOW: 20 PER PAGE [PREVIOUS PAGE](#) [NEXT PAGE](#)

COMPUTER	DOMAIN	GROUP	SIGNATURE VERSION	LAST UPDATE	CHECK SELECT
MANNY	Unknown	LJW	08/02/2010 06:45:00	08/02/2010 10:54:47	<input type="checkbox"/>
TIMMYB	Unknown	LJW	08/02/2010 06:45:00	08/02/2010 10:37:34	<input type="checkbox"/>
EFRAINN	EFRAINN	LJW	07/26/2010 19:33:00	08/02/2010 10:33:57	<input type="checkbox"/>
JOHNW	LJW	LJW	08/01/2010 18:58:00	08/02/2010 10:25:25	<input type="checkbox"/>
PRODUCTION	Unknown	LJW	08/01/2010 18:58:00	08/02/2010 10:25:06	<input type="checkbox"/>
SCOTTB	Unknown	LJW	07/28/2010 19:04:00	08/02/2010 10:23:46	<input type="checkbox"/>
DAVEJOHN	Unknown	LJW	08/02/2010 06:45:00	08/02/2010 10:20:47	<input type="checkbox"/>
JR	Unknown	LJW	07/24/2010 07:42:00	08/02/2010 10:17:49	<input type="checkbox"/>
NANCYCOMP	Unknown	[Default Group]	07/26/2010 19:33:00	08/02/2010 10:13:04	<input type="checkbox"/>
JAYACTNG	JAYACTNG	LJW	08/02/2010 06:45:00	08/02/2010 10:10:36	<input type="checkbox"/>
WS6	WS6	LJW	08/02/2010 06:45:00	08/02/2010 10:09:45	<input type="checkbox"/>
PAMA	Unknown	LJW	07/27/2010 07:36:00	08/02/2010 10:02:58	<input type="checkbox"/>
SAM-LAPTOP	Unknown	LJW	08/01/2010 18:58:00	08/02/2010 06:20:35	<input type="checkbox"/>
JESSICA-SOBYPC	Jessica-SonyPC	LJW	07/30/2010 19:18:00	07/31/2010 00:44:11	<input type="checkbox"/>
RADIO	Unknown	LJW	07/27/2010 07:36:00	07/28/2010 00:18:14	<input type="checkbox"/>
NANCYCOMP	NANCYCOMP	LJW	05/31/2010 05:01:00	06/02/2010 17:57:28	<input type="checkbox"/>
JOHNW	LJW	LJW	05/21/2010 20:13:36		<input type="checkbox"/>
MICHAEL	Unknown	LJW	02/22/2010 04:57:00	02/22/2010 14:21:26	<input type="checkbox"/>
CSBACKDC	Unknown	LJW	12/23/2009 12:06:25		<input type="checkbox"/>
JOHNW	Unknown	LJW	09/24/2009 07:12:00		<input type="checkbox"/>

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MY ACCOUNT SECURITY CENTER SUPPORT VIRUS INFO

### Virus Activity

VIEW: [CURRENT YEAR] START DATE: [MONTH 01 DAY 01 2010] END DATE: [MONTH 12 DAY 31 2010]

FILTER BY: [----- NO FILTER -----]

SEARCH FOR COMPUTER: (use \* for wildcard)

DETECTION TYPE: [ALL]

Monthly View

2.22K  
36.00  
226.00

8.00 1.00 3.00

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

VIRUS Activity for [Click on the above graph to drill-in for more details.]

VIRUS SUMMARY FOR:  
Total found: 2494  
Total files with no action taken: 19  
Total cleaned: 2205  
Total deleted: 0  
Total quarantined: 270

TOP 5 INFECTIONS	TOP 5 INFECTED COMPUTERS
1. Email-Worm.Win32.Net... - (1011 found)	1. JR - (2003 infections)
2. Exploit.HTML.Iframe... - (454 found)	2. PRODUCTION - (242 infections)
3. Email-Worm.Win32.Sob... - (260 found)	3. JOHNW - (71 infections)
4. not-a-virus.AdWare.W... - (226 found)	4. RADIO - (64 infections)
5. Email-Worm.Win32.Sob... - (61 found)	5. DAVEJOHN - (30 infections)

Delete incidents prior to:

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ResolutionsMSP is software as a service (SaaS) anti-malware and backup and recovery solutions for the small to medium enterprise market with innovative web-based administration allowing centralized management anytime from anywhere.

ResolutionsMSP EMEA is headquartered in London, and is run by experienced a technically and commercially savvy team with 30 years combined experience.

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